

APPENDIX C – PROPOSED NEW PRIORITY AREAS

1. Licensing

- Complete the implementation of the proposed Taxi and Private Hire Licensing Polices.
- Conduct a comprehensive review of fees and charges and the resource needed to deliver an effective and comprehensive licensing service in the context of falling income and the implementation of the new service portal.
- Develop the work we are doing with TVP and other partners to deliver safer streets and reduce the incidence of violence against women, girls and others.
- Identify and take appropriate action against illegal animal breeders and sellers.
- Undertake a review of DBS taxi plus/knowledge tests.
- Implementation of Martyn's Law.
- Undertake work around the DfT guidance consultation.

2. Cost of Living

- Support wider Council initiatives to reduce the impacts of cost of living rises including such areas as scams, cold and damp homes and risks associated with illegal money lending.

3. Service Improvement

- Deliver the workforce strategy to ensure with we have a sustainable and responsive intelligence led service that meets the needs of residents, businesses and the wider Council Plan agendas.
- Look at options to develop our community based service model using learning from recent activity around Covid, Homes for Ukraine and Cost of Living.
- Embed the new single system and look for opportunities to improve customer service and drive service efficiencies.
- Deliver against the service standards set in the new Inter-Authority Agreement with Wokingham.